

St. Louis Travel Guide for Individuals with Blindness or Visual Impairment



~Compiled by students enrolled in the
Missouri School for the Blind's Explorations in Accessible Travel

Summer 2017

Introduction

This *St. Louis Travel Guide for Individuals with Blindness and Visual Impairment* is the cumulative project of Missouri School for the Blind's (MSB's) *Explorations in Accessible Travel*, a 1-week exploratory program designed to introduce students who are blind or visually impaired to a variety of skills, techniques and practical tips designed to make traveling in an unfamiliar environment fun and safe.

During *Explorations in Accessible Travel*, students have practiced safe community-based travel skills while traveling to different destinations each day. Students have learned about the history and unique culture of St. Louis, while exploring our beautiful city and touring some of our most popular tourist sights. During each travel experience students took time out to check out the accessibility of each site. Student Traveler's made personal observations and spoke with employees to determine just how accessible each location is for a traveler who is blind or visually impaired. Then, they wrote a review of the accessibility of each site including ease of travel, access to braille documents and labels, and more which is chronicled in the following page.

As a service to our larger St. Louis community, and a means of raising awareness of the needs of travelers who are blind and visually impaired, we have sent a copy of our review to each location we visited with an offer to help them become more accessible for other travelers who are blind or visually impaired. We have offered MSB students' services to braille documents and made tactile maps of their grounds as needed.

Itinerary

Monday ~ July 17, 2017

AM: St. Louis Zoo

Lunch: Picnic Lunch

PM: Ride the Paddleboats at Forest Park Boathouse

PM Snack: Ted Drewe's Frozen Custard

Tuesday ~ July 18, 2017

AM: Old Courthouse Museum and Riverboat Sight-seeing Cruise (Gateway Arch National Park Service)

Lunch: Picnic Lunch at City Garden

PM: City Garden STL (wear something you can get wet in)

PM Snack: Gus' Pretzels on Arsenal

Wednesday ~ July 19, 2017

AM: Missouri Botanical Gardens- STL

Lunch: Imo's Pizza on Hampton

PM: St. Louis Science Center

Thursday ~ July 20, 2017

AM: City Museum

Lunch: Picnic Lunch at City Museum

PM Snack: Strange Donuts on Sutton

Friday ~ July 21, 2017 ~ Complete and Publish Accessible Travel Guide in regular print, large print and braille

Accessible Travel Evaluation

Location: Saint Louis Zoo

Address: Government Dr. St. Louis, MO 63110

Phone Number: (314)781-0900

Days/Hours of Operation: Open from 8:00am to 700pm

Admission/Cost: Free, with the exception of special exhibits.

Parking Availability: Large lot next to entrance for \$10. Free parking available throughout Forest Park.

Access to Public Transportation: Yes, close to Metro bus stops.

Website: stlzoo.org

Description of the Location: Located in Forest Park. Most of the location is outdoors with some exhibits, cafes, and gift shops located in doors.



Accessibility Review

1. Does the location offer braille and large print options for all of their literature? No large print or braille available for literature. Braille was located on restroom signs and some exhibits such as the penguin exhibit.
2. Does the location provide a tactile map for visitors with a visual impairment? No they do not.
3. Does the location have a Guest Relations/Reception/Courtesy Desk that is easy to find? What kinds of information could they offer you and was it accessible? Yes the courtesy desk is located right at the front of the north entrance. They provide information on the park, train, animals, and emergency info.
4. Are the corners, steps, and edges of the building marked with high visibility contrasting colored material so that they can be easily seen by a person with a visual impairment? No, the corners, steps, and edges of buildings were not clearly marked or defined by colors or bumps. However guard rails were provided on steps.
5. Are all bushes, trees, or flower arrangements near the entrance or walkways leading to the location clipped so there are no hazards for persons who are blind or visually impaired? All flowers, trees, and bushes were well maintained and free from walkways. We did notice a loose tile when walking outdoors near the north entrance.
6. Does this location have a website? If so, was it accessible for an individual using a screen reader like JAWS? And enlargement software like ZoomText? Stlouiszoo.org Accessible with both, but difficulties noted when using JAWS.
7. Do all signs and labels have braille and raised lettering? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) No, not all; most didn't have braille but many were in large print and had high contrast background and foreground. Facts about animals were often posted were they were visible to the visually impaired.
8. Do all signs and labels have high contrast background and foreground? Are the letters, numbers and symbols large, clear and free of serifs? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) High contrast noted on signs.
9. What plan does the location have for helping a guest who is blind or visually impaired evacuate their building or go to a safe place in the case of an emergency (fire, tornado,

earthquake, intruder etc.)? How are their employees trained to help a person with blindness or visual impairment in an emergency situation? Ask the nearest zoo employee or safety officer and they will be able to lead guests to a safety shelter. Sirens will sound if there is an emergency.

10. What features made this location a good or bad place for a person with a visual impairment to visit? Some exhibits, such as the penguin exhibit, were accessible to the VI using braille and an audio/ video component. Some exhibits also had workers with samples of animal hair, fur, and skins for guests to feel. Service animals are allowed.

Final Score: 3 out of 5 Traveling Mules

Accessible Travel Evaluation

Location: Forest Park Boathouse

Address: 6101 Government Drive, St. Louis, Mo, 63110

Phone Number: (314) 367-2224

Days/Hours of Operation: Sun 10:00 A.M.-1 hour prior to sunset, Mon- Sat 11:00 A.M.-1 hour prior to sunset

Admission/Cost: Free to get in, but paddle boat rentals 20.00 per hour.

Parking Availability: Handicap spots are available in parking lot.

Access to Public Transportation: Yes

Website: www.boathouseforestpark.com

Description of the Location: A restaurant located in Forest Park that also contains a lake with paddle boat rentals.



Accessibility Review

1. Does the location offer braille and large print options for all of their literature? No large print or braille.
2. Does the location provide a tactile map for visitors with a visual impairment? No tactile map provided.
3. Does the location have a Guest Relations/Reception/Courtesy Desk that is easy to find? What kinds of information could they offer you and was it accessible? The hostess stand served as a small guest relations desk. They provided information on the restaurant and paddle boat rental.
4. Are the corners, steps, and edges of the building marked with high visibility contrasting colored material so that they can be easily seen by a person with a visual impairment? There were not any contrasting colors or markers indicating where stairs and other possible walking hazards were.
5. Are all bushes, trees, or flower arrangements near the entrance or walkways leading to the location clipped so there are no hazards for persons who are blind or visually impaired? All walkways were well maintained and clear of hazards.
6. Does this location have a website? If so, was it accessible for an individual using a screen reader like JAWS? And enlargement software like ZoomText? Yes.
7. Do all signs and labels have braille and raised lettering? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) Bathroom signs were in braille. Few signs in large print.
8. Do all signs and labels have high contrast background and foreground? Are the letters, numbers and symbols large, clear, and free of serifs? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs, etc.) Signs were basic in black and white and contrasting colors to make them easily visible.
9. What plan does the location have for helping a guest who is blind or visually impaired evacuate their building or go to a safe place in the case of an emergency (fire, tornado, earthquake, intruder etc.)? How are their employees trained to help a person with blindness or visual impairment in an emergency situation? Not applicable, outdoor location.

10. What features made this location a good or bad place for a person with a visual impairment to visit? No guard rails between land and water, however bridge leading to paddle boat loading had workers helping guests on and off boat. Life vests are available for guests too.

Final Score: 3 out of 5 Traveling Mules

Accessible Travel Evaluation

Location: Ted Drewe's Frozen Custard

Address: 6726 Chippewa, Saint Louis, MO 63109

Phone Number: (314) 481- 2652

Days/Hours of Operation: Mon- Sun, 11am- 11:45pm

Admission/Cost: Prices range from \$1- \$8

Parking Availability: Large parking lot on both sides of building.

Access to Public Transportation: Accessible to bus route. Metro Link station is a couple miles away.

Website: <http://teddrewes.com/>

Description of the Location: Outdoor for customers, order at window. Close to street, no steps. No seating. Tends to be crowded.



Accessibility Review

1. Does the location offer braille and large print options for all of their literature? No braille or large print.
2. Does the location provide a tactile map for visitors with a visual impairment? No tactile maps.
3. Does the location have a Guest Relations/Reception/Courtesy Desk that is easy to find? What kinds of information could they offer you and was it accessible? No guest relations desk however worker at window could be of service if needed.
4. Are the corners, steps, and edges of the building marked with high visibility contrasting colored material so that they can be easily seen by a person with a visual impairment? No colored stairs or edges, however guard rails separated the street from the outdoor lot where you order.
5. Are all bushes, trees, or flower arrangements near the entrance or walkways leading to the location clipped so there are no hazards for persons who are blind or visually impaired? All walkways were well maintained. Open and clear.
6. Does this location have a website? If so, was it accessible for an individual using a screen reader like JAWS? And enlargement software like ZoomText? Yes.
7. Do all signs and labels have braille and raised lettering? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) Other than the main Ted Drewe's signs, the menus and signs on window were very small print and hard to read.
8. Do all signs and labels have high contrast background and foreground? Are the letters, numbers and symbols large, clear and free of serifs? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) Some were hand written and did not have high contrasting colors.
9. What plan does the location have for helping a guest who is blind or visually impaired evacuate their building or go to a safe place in the case of an emergency (fire, tornado, earthquake, intruder etc.)? How are their employees trained to help a person with blindness or visual impairment in an emergency situation? Not applicable/ outdoor location.
10. What features made this location a good or bad place for a person with a visual impairment to visit? Menus were very small and not large print, so they would need to

be read to guests. Also a bit dangerous; located near the street with large parking lots that must be walked through to get to ordering desk. Otherwise it is an open location and easy to order.

Final Score: 3_ out of 5 Traveling Mules

Accessible Travel Evaluation

Location: Gateway Arch National Park System (Old Courthouse and Riverboat Cruises)

Address: 11 North 4th Street, St. Louis, MO 63102 (Old Courthouse & mailing Address)

Phone Number: (314) 655-1600

Days/Hours of Operation: Daily, 8am- 10pm

Admission/Cost: Museum is free, Riverboat Cruises: \$10 for ages 3- 15, \$20 for ages 16 and up

Parking Availability: Meter parking at Old Courthouse, lot parking for \$5 on riverfront

Access to Public Transportation: Yes, near Metro link and Metro bus stops.

Website: <https://www.nps.gov/jeff/planyourvisit/gateway-arch.htm>

Description of the Location: National Park containing Old Courthouse museum, Arch and Arch grounds, riverfront and riverboats for guided cruise.



Accessibility Review

1. Does the location offer braille and large print options for all of their literature? No, but they are working on this.
2. Does the location provide a tactile map for visitors with a visual impairment? No.
3. Does the location have a Guest Relations/Reception/Courtesy Desk that is easy to find? What kinds of information could they offer you and was it accessible? Yes, it is located in the Old Courthouse museum near the main Broadway entrance. They can provide detailed info about the history of St. Louis, the courthouse, the St. Louis Arch, and the Riverboat Cruise.
4. Are the corners, steps, and edges of the building marked with high visibility contrasting colored material so that they can be easily seen by a person with a visual impairment? The ramp at Riverboats was color coded. Guard rails lined the boat and stairs and ramps.
5. Are all bushes, trees, or flower arrangements near the entrance or walkways leading to the location clipped so there are no hazards for persons who are blind or visually impaired? All walkways appeared clear and free of branches, debris.
6. Does this location have a website? If so, was it accessible for an individual using a screen reader like JAWS? And enlargement software like ZoomText?
7. Do all signs and labels have braille and raised lettering? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) Most signs were enlarged and easy to read but little to no braille except for bathrooms.
8. Do all signs and labels have high contrast background and foreground? Are the letters, numbers and symbols large, clear and free of serifs? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) Most signs were enlarged and easy to read with contrasting colors (black & white).
9. What plan does the location have for helping a guest who is blind or visually impaired evacuate their building or go to a safe place in the case of an emergency (fire, tornado, earthquake, intruder etc.)? How are their employees trained to help a person with blindness or visual impairment in an emergency situation? The Old Courthouse and

related STL landmarks do have a set evacuation plan. If a person with blindness or VI was present at the time of an emergency then a park ranger that is stationed nearby would be able to assist them to safety.

10. What features made this location a good or bad place for a person with a visual impairment to visit? This was a good place to visit. Many rangers and employees available on both sites to assist guests. Cruises have audio narration of St. Louis history. Guard rails located around the boat.

Final Score: _4_ out of 5 Traveling Mules

Accessible Travel Evaluation

Location: City Garden

Address: 801 Market St/ St Louis. Mo 63101

Phone Number: (314)241-3337

Days/Hours of Operation: daily, sunrise – 10pm

Admission/Cost: Free

Parking Availability: Meter parking and nearby pay lots.

Access to Public Transportation: Yes, close to Metro link and Metro Bus stops.

Website: www.citygarden.org

Description of the Location: Garden in heart of downtown with water fountains, shallow pools, and large sculptures throughout. Grass seating as well as benches throughout park.



Accessibility Review

1. Does the location offer braille and large print options for all of their literature? No braille literature or large print aside from the large City Garden signs throughout.
2. Does the location provide a tactile map for visitors with a visual impairment? No.
3. Does the location have a Guest Relations/Reception/Courtesy Desk that is easy to find? What kinds of information could they offer you and was it accessible? No, there were, however, workers on duty throughout the park that could possibly provide assistance if needed.
4. Are the corners, steps, and edges of the building marked with high visibility contrasting colored material so that they can be easily seen by a person with a visual impairment? This is an outdoor park, so there were not many hazards to be marked aside from the occasional built-in sitting ledges. These were not marked with contrasting or bright colors or braille indicators.
5. Are all bushes, trees, or flower arrangements near the entrance or walkways leading to the location clipped so there are no hazards for persons who are blind or visually impaired? All walkways were clear and all plants and trees were well maintained so that they did not interfere with walk ways.
6. Does this location have a website? If so, was it accessible for an individual using a screen reader like JAWS? And enlargement software like ZoomText? Yes.
7. Do all signs and labels have braille and raised lettering? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) The only signs noted were the large City Garden signs throughout the park.
8. Do all signs and labels have high contrast background and foreground? Are the letters, numbers and symbols large, clear, and free of serifs? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) Signs were large but not set off in contrasting colors. Many were carved into stone so the words were the same color as the background.
9. What plan does the location have for helping a guest who is blind or visually impaired evacuate their building or go to a safe place in the case of an emergency (fire, tornado, earthquake, intruder etc.)? How are their employees trained to help a person with blindness or visual impairment in an emergency situation? This is an

outdoor park so not applicable. If there were an emergency the best bet would be to ask a park attendant for assistance.

10. What features made this location a good or bad place for a person with a visual impairment to visit? This was a good place to visit because there were many things to do with employees on hand for assistance. Sculptures can be touched, concrete paths contrast with grassy areas make navigation with a white cane accessible. Very visual place makes it less enjoyable to some with visual impairments. Garden is located in the middle of downtown with many busy streets surrounding. Caution must be used when attending here.

Final Score: 2 out of 5 Traveling Mules

Accessible Travel Evaluation

Location: Gus' Pretzels

Address: 1820 Arsenal Street, St. Louis, MO 63118

Phone Number: 314-664-4010

Days/Hours of Operation: Sunday 7a.m. to 2p.m., Monday closed, Tuesday-Saturday 7a.m. to 4 p.m.

Admission/Cost: \$.50 to \$2.50 for pretzel sticks and pretzel twists

Parking Availability: small parking lot

Access to Public Transportation: metro link bus stop nearby and close to bus route

Website: www.guspretzels.com

Description of the Location: Locally owned, fresh hand twisted pretzels!



Accessibility Review

1. Does the location offer braille and large print options for all of their literature? No large print or braille.
2. Does the location provide a tactile map for visitors with a visual impairment? No.
3. Does the location have a Guest Relations/Reception/Courtesy Desk that is easy to find? What kinds of information could they offer you and was it accessible? No guest relations desk; however, worker at front ordering desk.
4. Are the corners, steps, and edges of the building marked with high visibility contrasting colored material so that they can be easily seen by a person with a visual impairment? Very minimal walking hazards, but the set of 3 small stairs outside the main entrance was marked with bright yellow paint on edges.
5. Are all bushes, trees, or flower arrangements near the entrance or walkways leading to the location clipped so there are no hazards for persons who are blind or visually impaired? All walkways were well maintained. Open and clear.
6. Does this location have a website? If so, was it accessible for an individual using a screen reader like JAWS? And enlargement software like ZoomText? Yes.
7. Do all signs and labels have braille and raised lettering? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) Sign lettering was very small and high up, so hard to read for visually impaired.
8. Do all signs and labels have high contrast background and foreground? Are the letters, numbers and symbols large, clear and free of serifs? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) No.
9. What plan does the location have for helping a guest who is blind or visually impaired evacuate their building or go to a safe place in the case of an emergency (fire, tornado, earthquake, intruder etc.)? How are their employees trained to help a person with blindness or visual impairment in an emergency situation? This was not addressed, but the location is small and would be easy to evacuate with or without the assistance of a cashier.

10. What features made this location a good or bad place for a person with a visual impairment to visit? Easy access, small location with almost no hazards when entering. Easy ordering and friendly and helpful employees. However, small print menu makes ordering difficult.

Final Score: _4_ out of 5 Traveling Mules

Accessible Travel Evaluation

Location: Missouri Botanical Gardens

Address: 4344 Shaw Blvd. St. Louis, MO 63110

Phone Number: (314)-577-5100

Days/Hours of Operation: 9:00 a.m. Daily but open at 7:00 a.m. Saturday

Admission/Cost: Free for children but \$12.00 for adults. If Saint Louis resident: \$6.00 for adults and \$4.00 for seniors.

Parking Availability: Large parking lot in front

Access to Public Transportation: Near bus route

Website: <http://www.missouribotanicalgarden.org/>

Description of the Location: Missouri Botanical Gardens is a natural reserve for many exotic plants ranging from good smelling plants to crazy large leaves, and one amazing one is a rotten meat smelling plant, only blooms for 3 days a year.



Accessibility Review

1. Does the location offer braille and large print options for all of their literature? No braille or large print options for visually impaired at this location.
2. Does the location provide a tactile map for visitors with a visual impairment? No.
3. Does the location have a Guest Relations/Reception/Courtesy Desk that is easy to find? What kinds of information could they offer you and was it accessible?
Yes; they also have many employees/security guards available to help/assist.
4. Are the corners, steps, and edges of the building marked with high visibility contrasting colored material so that they can be easily seen by a person with a visual impairment?
Yes.
5. Are all bushes, trees, or flower arrangements near the entrance or walkways leading to the location clipped so there are no hazards for persons who are blind or visually impaired? Yes.
6. Does this location have a website? If so, was it accessible for an individual using a screen reader like JAWS? And enlargement software like ZoomText? Jaws does not work, but ZoomText does.
7. Do all signs and labels have braille and raised lettering? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) No, except for the bathrooms.
8. Do all signs and labels have high contrast background and foreground? Are the letters, numbers, and symbols large, clear, and free of serifs? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) Yes.
9. What plan does the location have for helping a guest who is blind or visually impaired evacuate their building or go to a safe place in the case of an emergency (fire, tornado, earthquake, intruder etc.)? How are their employees trained to help a person with blindness or visual impairment in an emergency situation?
Signs note tornado shelters. Any employee or security guard is trained in emergency protocol.

10. What features made this location a good or bad place for a person with a visual impairment to visit? Visitors are allowed to touch the exhibits. However, pathways were not well-marked, making it easy to stumble into exhibits.

Final Score: 3 out of 5 Traveling Mules

Accessible Travel Evaluation

Location: Imo's Pizza

Address: 5800 Hampton Avenue

Phone Number: 314-832-9077

Days/Hours of Operation: Sunday 11:00a.m. – 11:00 p.m., Monday-Thursday 11:00a.m. – 11:30 p.m., Friday-Saturday 11:00 a.m. – 11:30 p.m.

Admission/Cost: Range from \$10 to \$20 for the pizza

Parking Availability: Small parking lot

Access to Public Transportation: yes

Website: www.imospizza.com

Description of the Location: St. Louis style thin crust pizza with provol cheese



Accessibility Review

1. Does the location offer braille and large print options for all of their literature? No braille or large print options for visually impaired at this location.
2. Does the location provide a tactile map for visitors with a visual impairment? No.
3. Does the location have a Guest Relations/Reception/Courtesy Desk that is easy to find? What kinds of information could they offer you and was it accessible?
No, but there are helpful workers at the ordering station.
4. Are the corners, steps, and edges of the building marked with high visibility contrasting colored material so that they can be easily seen by a person with a visual impairment?
No.
5. Are all bushes, trees, or flower arrangements near the entrance or walkways leading to the location clipped so there are no hazards for persons who are blind or visually impaired? Yes, walkways were clear for the most part.
6. Does this location have a website? If so, was it accessible for an individual using a screen reader like JAWS? And enlargement software like ZoomText? Yes.
7. Do all signs and labels have braille and raised lettering? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) No. The menu was rather small and there were no braille options.
8. Do all signs and labels have high contrast background and foreground? Are the letters, numbers, and symbols large, clear, and free of serifs? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.)
Yes, there was little signage but most of it stood out by coloring.
9. What plan does the location have for helping a guest who is blind or visually impaired evacuate their building or go to a safe place in the case of an emergency (fire, tornado, earthquake, intruder etc.)? How are their employees trained to help a person with blindness or visual impairment in an emergency situation?
There is an emergency exit in the back of the dining room.

10. What features made this location a good or bad place for a person with a visual impairment to visit? No braille or large print menus.

Final Score: _3_ out of 5 Traveling Mules

Accessible Travel Evaluation

Location: Saint Louis Science Center

Address: 5050 Oakland Avenue, St. Louis, MO 63110

Phone Number: (314) 289-4400

Days/Hours of Operation: (May 27 – September 4, 2017) Monday – Saturday: 9:30 AM – 5:30 PM Thursday (June 1 to August 10): 9:30 am – 8:00 pm Sunday: 11:00 AM – 5:30 PM Closed on Thursday, September 7

Admission/Cost: General admission is always free. Buy tickets or become a member to enhance your experience.

Parking Availability: Parking is available in our main lot located at 5050 Oakland Avenue Summer Season: \$12 (May 27 – September 4, 2017) Regular: \$10 (September 5 – May 25, 2018) Members: Free with valid membership card.

Access to Public Transportation: Easy

Website: <https://www.slsc.org/>

Description of the Location At the Saint Louis Science Center, they seek to make science fun through informal, interactive learning experiences. They are a team of educators, entertainers, and science enthusiasts. They also want to excite kids, teenagers and adults in the thrill of learning of science.



Accessibility Review

1. Does the location offer braille and large print options for all of their literature? No, not that was observed.
2. Does the location provide a tactile map for visitors with a visual impairment? No.
3. Does the location have a Guest Relations/Reception/Courtesy Desk that is easy to find? What kinds of information could they offer you and was it accessible? Yes, this was located at the entrance to the Science Center. They can provide information to educational programs, current exhibits, and other related questions.
4. Are the corners, steps, and edges of the building marked with high visibility contrasting colored material so that they can be easily seen by a person with a visual impairment? Yes, many staircases were marked with texturized grips and color indicating beginning of staircases. Rails were all throughout the center. Elevators were available for use as well and had braille and raised lettering.
5. Are all bushes, trees, or flower arrangements near the entrance or walkways leading to the location clipped so there are no hazards for persons who are blind or visually impaired? Yes, walkways were maintained and clear of hazards.
6. Does this location have a website? If so, was it accessible for an individual using a screen reader like JAWS? And enlargement software like ZoomText? Yes.
7. Do all signs and labels have braille and raised lettering? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.)
No braille on signs aside from bathrooms and elevators. Sizes of print varied from small to large.
8. Do all signs and labels have high contrast background and foreground? Are the letters, numbers and symbols large, clear and free of serifs? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.)
Most signs had good contrasting coloring.
9. What plan does the location have for helping a guest who is blind or visually impaired evacuate their building or go to a safe place in the case of an emergency (fire, tornado,

earthquake, intruder etc.)? How are their employees trained to help a person with blindness or visual impairment in an emergency situation?

There are many workers available on location to assist in the case of an emergency.

10. What features made this location a good or bad place for a person with a visual impairment to visit? Tactile exhibits throughout, braille and raised lettering on elevators. Many auditory exhibits. Workers throughout that can provide assistance.

Final Score: _4_ out of 5 Traveling Mules

Accessible Travel Evaluation

Location: City Museum

Address: 750 N 16th St, St. Louis, MO 63103

Phone Number: (314) 231-2489

Days/Hours of Operation: Mon – Tues 9am till 5pm, Wed – Thurs 9am till 5pm, Fri – Sat 9am till Midnight, Sun 11am till 5pm

Admission/Cost: Children 2 and under admitted free.

\$12.00 (plus tax) ages 3 years and up

or \$10.00 (plus tax) after 5pm Fri & Sat.

Parking Availability: \$10.00 (cash only) in the serpent lot. Other nearby lots also available.

Access to Public Transportation: Easy

Website: <https://www.citymuseum.org/>

Description of the Location: The brainchild of internationally acclaimed artist Bob Cassilly, a classically trained sculptor and serial entrepreneur, the museum opened for visitors in 1997 to the riotous approval of young and old alike. Cassilly and his longtime crew of 20 artisans have constructed the museum from the very stuff of the city; as a result, it has urban roots deeper than any other institutions'. Reaching no farther than municipal borders for its reclaimed building materials, City Museum boasts features such as old chimneys, salvaged bridges, construction cranes, miles of tile, and even two abandoned planes!



Accessibility Review

1. Does the location offer braille and large print options for all of their literature? No braille or large print.
2. Does the location provide a tactile map for visitors with a visual impairment? No.
3. Does the location have a Guest Relations/Reception/Courtesy Desk that is easy to find? What kinds of information could they offer you and was it accessible? Yes, this is located near the entrance to the museum.
4. Are the corners, steps, and edges of the building marked with high visibility contrasting colored material so that they can be easily seen by a person with a visual impairment? Many steps were marked with bright tape. Guard rails throughout. This location is very tactile, but also has hazards throughout.
5. Are all bushes, trees, or flower arrangements near the entrance or walkways leading to the location clipped so there are no hazards for persons who are blind or visually impaired? For the most part. There were a few tree branches hanging near outdoor area that were easy to run into.
6. Does this location have a website? If so, was it accessible for an individual using a screen reader like JAWS? And enlargement software like ZoomText? Yes.
7. Do all signs and labels have braille and raised lettering? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) Most signs were large print, but there are few signs throughout the building. The establishment advertises as a place to get lost! 😊
8. Do all signs and labels have high contrast background and foreground? Are the letters, numbers and symbols large, clear and free of serifs? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) Good contrasting colors, but again, very few signs throughout.
9. What plan does the location have for helping a guest who is blind or visually impaired evacuate their building or go to a safe place in the case of an emergency (fire, tornado, earthquake, intruder etc.)? How are their employees trained to help a person with blindness or visual impairment in an emergency situation? In case of an emergency, the City Museum workers will gather all guests together and lead them to the nearest exit.

10. What features made this location a good or bad place for a person with a visual impairment to visit? Very tactile and fun location to get lost! Lots of interesting sculptures and artistic touches to feel. However, because it is full of climbing and crawling structures, there are many places to bump into or fall. It would be recommended that a person with little to no vision attend this location with someone who has enough vision to help navigate or guide.

Final Score: 4 out of 5 Traveling Mules

Accessible Travel Evaluation

Location: Strange Donuts

Address: 2709 Sutton Blvd. Maplewood, Mo, 63143

Phone Number: 314-932-5851

Days/Hours of Operation: Sun-Wed 6am-2pm, Thurs-Sat 6am-12am

Admission/Cost: Free to get in, but costs money to buy doughnuts.

Parking Availability: Parking lot within walking distance.

Access to Public Transportation: yes

Website: strangedonuts.com

Description of the Location: Blue building with a donut on the front located near Historic Maplewood.



Accessibility Review

1. Does the location offer braille and large print options for all of their literature? No, however they do not even provide a print menu for sighted individuals. The server at the front desk reviews daily donut options verbally with all customers.
2. Does the location provide a tactile map for visitors with a visual impairment? No.
3. Does the location have a Guest Relations/Reception/Courtesy Desk that is easy to find? What kinds of information could they offer you and was it accessible? No.
4. Are the corners, steps, and edges of the building marked with high visibility contrasting colored material so that they can be easily seen by a person with a visual impairment? Very few steps or hazards. It is a small location and easy to navigate.
5. Are all bushes, trees, or flower arrangements near the entrance or walkways leading to the location clipped so there are no hazards for persons who are blind or visually impaired? Yes.
6. Does this location have a website? If so, was it accessible for an individual using a screen reader like JAWS? And enlargement software like ZoomText? Yes there is a website. ZoomText was compatible, but website was not easily accessible with JAWS as there are many visuals on the website.
7. Do all signs and labels have braille and raised lettering? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) Very few signs noted. One menu on the wall had small print.
8. Do all signs and labels have high contrast background and foreground? Are the letters, numbers and symbols large, clear and free of serifs? (Be sure to check for exit and entrance signs, fire and emergency signs, restroom and meeting room signs, informational signs etc.) Very few signs. One menu on the wall did have contrasting colors.
9. What plan does the location have for helping a guest who is blind or visually impaired evacuate their building or go to a safe place in the case of an emergency (fire, tornado, earthquake, intruder etc.)? How are their employees trained to help a person with blindness or visual impairment in an emergency situation? This is a small location and very easy to evacuate. A worker would assist a guest in the case of an emergency.

10. What features made this location a good or bad place for a person with a visual impairment to visit? Very easy to access. Verbal exchange of menu and order at front desk makes ordering a breeze. Very friendly staff and quick service!

Final Score: _5_ out of 5 Traveling Mules